

DO NOT PROCESS, STORE, OR TRANSMIT CLASSIFIED INFORMATION ON NONSECURE TELECOMMUNICATIONS SYSTEMS. OFFICIAL DOD TELECOMMUNICATIONS SYSTEMS – INCLUDING TELEPHONE, FACSIMILIE MACHINES, COMPUTER NETWORKS, AND MODEMS-ARE SUBJECT TO MONITORING FOR TELECOMMUNICATIONS SECURITY PURPOSES AT ALL TIMES. USE OF OFFICIAL DOD TELECOMMUNICATIONS SYSTEMS CONSTITUTES CONSENT TO INFORMATION SYSTEM SECURITY MONITORING.

Telephone Guide

March 22, 2010/update1

Any changes/corrections/deletions please contact IMD at 734-9505

Kenner Army Health Clinic Fort Lee, Virginia



PLEASE NOTE THE FOLLOWING VERY IMPORTANT INFORMATION

In an effort to improve our responsiveness to emergencies within Kenner.

In the event that you witness an emergency within the clinic, please call 734-9999 and inform the operator of the nature and location of the emergency. Overhead paging is still an appropriate means of calling for help: to activate PA system, dial *156, after tone dial 0, after second tone dial 0 and give a message.

Calling 911 remains an important part of any emergency that appears life threatening.

If you are BLS trained, remember the ABCs of treatment.

Unless noted, the area code for all telephone numbers in this listing is 804-734-XXXX

ADMINISTRATION/HEADQUARTERS

Commander/DCA 9256
 Secretary 9256/9277
 DCN 9277
 DCCS 9277
 Secretary 9277
 Sergeant Major 9264
 Chief Medical NCO 9684
 Reenlistment 9597
 Fax 9383
 RISK MANAGEMENT/JC 9434
 Patient Safety/Infection Control 9028

Good Catch Hotline 9400

Credentials Coordinator 9295
 Public Affairs Officer 9086
 Safety Manager 9445
 Fax 9383

CLINICAL SUPPORT DIVISION

DCCS 9277
 Chief 9126
 Contracting Officer 9604
 Patient Appoint Coord 9647
 Patient Advocate 9512
 Fax 9383

Active Duty Clinic

Receptionist 9057/9056
 Nurse Manager 9540
 NCOIC 9972
 Medical Director 9977
 Triage Nurse 9128
 Exit Nurse 9071
 Physical Exams 9231
 Fax 9969

ASAP Clinic

Receptionist 9601
 Chief 9181
 Fax 9193

ALCOHOL AND DRUG OFFICE

Control Officer 9180
 Education Coordinator 9079
 Drug Testing Coordinator 9177

Clinic Education, Training, & Staff Development

Chief 9168
 NCOIC 9024
 Training NCO 9627
 Training Coordinator 9580
 Fax 9644

COMMUNITY MENTAL HEALTH

NCOIC 9172
 Administrator 9150
 Appt Only (Permanent Party) 9623
 Appt Only (AIT) 9387

DENTAL CL CMD (P-8204)

Commander/Secretary 9614

EAGLE CLINIC

Optometry/Physical Exams)
 Receptionist 9253
 NCOIC 9347
 Fax 9248

FACILITIES MGMT

Facility Manager 9051
 Maintenance Supervisor 9240
 Service Orders 9433
 Housekeeping 9413
 Fax 9640

HUMAN RESOURCES

Chief 9600
 Deputy Chief 9490
 Enlisted Personnel Clerk 9605
 Civilian Personnel 9586
 Civilian Personnel 9589
 Officers Records 9274
 Fax 9297
 9000

INFORMATION DESK**INFORMATION MANAGEMENT**

Chief 9544
 Deputy Chief 9026
 AHLTA/CHCS Manager 9199
 Mail Room/Forms 9412
 Admin/Records Management 9505
 Helpdesk/ESD 1-800-872-6482
 Fax 9645

LABORATORY SERVICES

Chief 9105
 Receptionist 9101
 Secretary 9102
 NCOIC 9104
 ANCOIC/Supply 9103
 Civilian Supervisor 9106
 Serology 9108
 Microbiology Tech 9109
 Urinalysis 9110
 Hematology Section 9111/9114
 Shipping 9113
 Chemistry 9115
 Lab Break Room 9116
 STREP LINE 9641
 Fax 9357/9567

LOGISTICS SERVICE

Chief	9009
Medical Supply Officer	9179
Medical Supply Tech	9178/9570
Medical Supply Fax	9482
Warehouse	9507/9032/9055/9398
Warehouse Fax	9482
Property Book Officer	9417
Supply Tech	Property 9403
Supply Tech	Property 9269
Property Management Fax	9018
Medical Maintenance NCOIC	9244
Med Maint Workorders	9082
Medical Maintenance	Fax 9018

MANAGED CARE

Chief	9049
Referral Mgmt Ctr (RMC)	2273
RMC Supervisor	9421
Medical Management	9294
Active Duty Claims	9450
Transitional Care	9087
Case Management	9536/9690
Health System Specialist	9963
RMC Fax	9379
Health Benefit Advisor	9447/9448
HBA Fax	9480

MEDICAL COMPANY

Commander	9370
First Sergeant	9591
Supply	9509
Reenlistment	9124
Unit Training NCO	9587
Fax	9297

ORTHOPAEDICS SERVICE

NCOIC	9582
Front Desk	9006/9226

PTM&S**Plans, Training, Mobilization, and Security**

Chief	765-3253
NCOIC	9289
OPS NCO	765-3181
Security	9579
Fax	9644

PATIENT ADMIN DIVISION

Chief/Deputy	9314/9567
NCOIC	9292
Patient Affairs Asst NCOIC	9293
Patient Affairs	9299
PAD Compliance Officer	9197
MEB/PEBLO	9319 / 9349
Billing Office/Claims	9306/9622
Medical Correspondence	9508/9078
Out Patient Records	9283/9285
TMC Out Patient Records	9088
OPR Supervisor	9284
HIPAA Privacy Compliance	9284/9197
Chief/NCOIC/ Patient Affairs	
	Fax 9389
OPR/Med Correspondence	Fax 9594
MEB/PEBLO	Fax 9653

PEDS/ (WILKERSON CLINIC)

Pediatric Nurse Manager	9094
NCOIC	9161
Front desk	9125
EFMP	9130
Immunization	9176
Fax	9011
Nurses Line	9153

PHARMACY SERVICE

Chief/NCOIC/Admin	9141
Call-In Refill Pharmacy	9535
Outpatient Pharmacy	9137
Supply	9139

PHYSICAL THERAPY

Frontdesk	9200
Fax	9562

PREVENTIVE MEDICINE DIVISION

Chief	9249
NCOIC	9325
Community Health Nurse	9063
Health Promotion Wellness	9304
Occupational Health	9159
Industrial Hygiene	9438
Environmental Health	9652
Environmental Tech	9310
Flu Hotline	9266
Nutrition Care	9249
Fax	9053

PRIMARY CARE DIVISION (ADMIN)

Receptionist	9554
Chief	9251
NCOIC	9324
Infection Control	9076
Fax	9296

Primary Care Clinic

Front Desk	9166
Fax	9050
Chief	9175
NCOIC	9213
Immunizations	9162

RADIOLOGY SERVICE

Chief/Receptionist	9118
NCOIC	9124
Reading Room	9046/9122
Fax	9008

RESOURCE MANAGEMENT DIVISION

Chief	9511
Budget Officer	9404
Contracts/MIPRS (Send)	9332
Supplies/GPC/MIPRS (Rec)	9313
TDY/DTS/Travel Cards	9656
Time cards/Pay Issues	9408
Chief, Data Quality	9483
Data Quality Manager	9373
Manpower/Agreements	9409
MEPRS/DMHRSi	9406/9067
Fax	9001

SOCIAL WORK SERVICES

Receptionist	9152/9372
Fax	9962

Soldier Readiness Clinic

Chief	9004
Nurse Manager	9546
NCOIC	9583
MEDPROS/Mobilization	9430

TROOP MEDICAL CLINIC

FRONT DESK	9460/6093
NCOIC	9465
Records Room	9088
Fax	6263/9462
Nurse Manager	9446

TRICARE SERVICES CENTER

Appointments	1-866-645-4584
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VETERINARY SERVICES

NCOIC	2459
CHIEF	2449
Appts	2446
Fax	2460
Prime Vendor	9282